



Department
for Work &
Pensions

Moving to Universal Credit

**Easy
Read**



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1

Introduction



Department
for Work &
Pensions

Universal Credit is a benefit from the Department for Work and Pensions.



It helps pay your daily living costs.

UC Universal
Credit



You may be able to get Universal Credit if:

- You are out of work
- You are in work and have low earnings.



Most new benefit claims will be for Universal Credit.

Where you live



To get Universal Credit, you have to live in England, Northern Ireland, Scotland or Wales.

For more Easy Read information about Universal Credit, go to www.gov.uk

Search for **Easy Read Universal Credit**.

2

Universal Credit is replacing certain benefits



Universal Credit is replacing or has replaced the following benefits:

- Housing Benefit
- Income Support
- Income-based Jobseeker's Allowance



- Income-related Employment and Support Allowance
- Child Tax Credit
- Working Tax Credit.



When it is time to move to Universal Credit, the Department for Work and Pensions will write to you.



Look out for a letter called a Universal Credit Migration Notice.

This will tell you what you need to do and when to apply for Universal Credit.



Waiting for your letter will mean you will continue to get financial support when you apply for Universal Credit.



This means you will be able to get at least the same level of support as you do on your current benefits.



If your circumstances change before we contact you, let us know as soon as possible.

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Contact us



Most people apply for and contact Universal Credit using their online account.



You may have a disability that means you cannot use a computer.



If you need help and cannot access our online service, please contact the **Move to Universal Credit helpline.**

You will find this number on your letter.



This helpline is open Monday to Friday,
8am to 6pm.

For more information about moving to Universal Credit and who to contact, go to www.gov.uk/ucmove